

Mala T&Cs General

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1 General Terms

1.1 Confirmation

All bookings are provisional until we confirm the booking via email.

1.2 Deposit

Groups of 8 or more will be required to pay a deposit of £10 per person. This deposit will be deducted from the final bill amount. Any no shows for group bookings will lose their deposit money.

1.3 Allergies

Please consult your server for any dietary requirements; an up to date allergy matrix is available for you to see.

1.4 Menus

Prices and dishes can change at any time without notice.

Managers discretion is advised

1.5 Dress Code

Smart, casual,

No hoodies, Ski masks and baseball caps. Footwear to be kept on at all times in the premises.

1.6 Minimum Spend

Fridays, Saturdays & Sundays, there is a **minimum** spend of **£35** per person

1.6 Alcohol

Management reserves the right to refuse alcoholic drinks to guests, should they deem it necessary.

1.7 Conduct

No abuse will be tolerated against any of our staff or customers.

The authorities will be notified immediately. 24/7 CCTV is operation.

Abusive language will not be tolerated.

1.8 Timings

Opening Hours are:

Tuesday – Sunday 12:00 – 15:00

Tuesday – Sunday 18:00 – 22:30

Our outdoor terrace area is licensed to serve alcohol from 12:00 until 22:00

If specific timings are required for an event, the management must be informed of these in advance.

1.9 Cancellation

Deposits are non-refundable should you cancel **or** move the date of a confirmed booking less **than 24 hours** prior to the booking. Charges apply to both lunch and dinner reservations. Managements' discretion advised.

1.10 Loss and Damage

We advise all guest, please do not leave any personal belongings unattended at any time. As the restaurant will not be liable or responsible for any loss, theft or damage to your personal belongings.

2 Set Menu Terms

Set Menus are **per person** only.

3 Corkage

No food or drink brought from outside will be permitted in the premises.

4 Offers

In the event of unforeseen circumstances, the management reserves the right to alter, amend or foreclose the promotion without prior notice. On arrival kindly confirm the offer prior to dining with the Mala team.

5 Online Orders/Website

5.1 Amendment and Cancellation of Orders

Please make sure you verify your order before submitting. You will not have any right to amend or cancel an order once accepted by us. Management Discretion advised.